

P21782.A13

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Philip KORTUM et al.

Group Art Unit : 2645

Appl. No. : 10/058,785

Examiner : M. CHOW

Filed : January 30, 2002

Confirmation No. : 4132

For : SEQUENTIAL PRESENTATION OF LONG INSTRUCTIONS IN  
AN INTERACTIVE VOICE RESPONSE SYSTEM

**COMPLETION OF RECORD**

Commissioner for Patents  
U.S. Patent and Trademark Office  
Customer Service Window, Mail Stop AMENDMENT  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98, Applicants hereby call to the Examiner's attention an Office Action that issued in U.S. Patent Application No. 10/578,723 on June 30, 2005. Applicant notes that no new documents were cited in this Office Action.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully Submitted,  
Philip KORTUM et al.



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July 8, 2005  
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